RECOMMENDED FABRICS

- Poly/cotton blends
- 100% polyester
- Fleece
- 100% cotton
- Polyester knits

*We recommend all materials to be white or light in color.

Due to the combination of fabrics, weaves, coatings and dyes used in the textile industry, Stahls’ recommends and provides samples of our materials and medias for testing.

RECOMMENDED PRINTERS

- All Ink and Bubble Jet Printers.
- Recommended for use with original equipment manufacturer inks only.
- NOT recommended for use with generic inks or refilled ink cartridges.

CARE INSTRUCTIONS

- For first time wash, wash garment separately
- Turn garment inside out.
- Machine wash using warm or cold water and mild detergent.
- For best results, line dry or dry at medium temperature setting on household machines.
- Do not bleach.
- Do not dry clean or commercially launder.
- Do not iron directly onto transfer.

IMPORTANT NOTE

With select printers, slight transfer bleeding in the initial laundry process may occur. Provided the product has been properly applied and properly laundered and bleeding does occur, simply re launder the garment according to provided instructions.

STORAGE

Always store unused paper flat, in a cool and dry area sealed in a plastic bag so paper is not exposed to any excess moisture.
### Troubleshooting

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| Paper is curling before use | 1. Paper not stored properly.  
2. Cutting 11” x 17” paper in half before running through printer. | 1. Paper must be stored flat in cool, dry place. Remove curl by gently rolling paper in opposite direction of curl until it lies flat.  
2. Stahls’ does not recommend cutting 11” x 17” Inktra in half prior to running through printer. To economize, use 8.5” x 11”. |
| Paper is jamming in printer | 1. Paper is curling due to improper storage.  
2. Cutting 11” x 17” paper in half before running through printer. | 1. Paper must be stored flat in cool, dry place. Remove curl by gently rolling paper in opposite direction of curl until it lies flat.  
2. Stahls’ does not recommend cutting 11” x 17” Inktra in half prior to running through printer. |
| Difficulty peeling transfer/paper sticking to transfer | 1. Underapplied (temperature too low or dwell time too short).  
2. Waiting too long to peel transfer/transfer is cooling. | 1. Review tech sheet for application procedure. Check heat seal machine for temperature accuracy. Increase machine temperature in 10° increments until desired results are achieved.  
**THIS PRODUCT IS NOT FOR USE WITH HAND IRONS.**  
2. Cover transfer with Kraft Paper and reheat for 10 seconds. Peel paper immediately. |
| Transfer is not completely applying to substrate/some ink is remaining on paper after peeling. | 1. Underapplied  
2. Waiting too long to peel.  
3. Substrate too loosely knit. | 1. Review tech sheet and application. Check heat seal equipment for temperature and accuracy. Increase machine temperature in 10° increments until desired results are achieved.  
**THIS PRODUCT IS NOT FOR USE WITH HAND IRONS.**  
2. Must peel hot/immediately.  
3. For best results, choose garments with a tight weave. |
| Applied transfer is bleeding onto the garment during first laundry process.  
Applied transfer is fading in the first laundry process. | 1. Laundered improperly.  
Dry at normal dryer setting on household machines only. **DO NOT USE BLEACH/BLEACH PRODUCTS.** Do not dry clean or commercially launder. Do not iron directly onto transfer.  
2. Review application procedure and tech sheet. Check heat seal equipment for accuracy. Increase machine temperature in 10° increments until desired results are achieved.  
**THIS PRODUCT IS NOT FOR USE WITH HAND IRONS.**  
3. Inktra is for use with original equipment manufacturer’s inks only. Refilled cartridges and generic ink cartridges not recommended. |
| Transfer is cracking/peeling. | 1. Underapplied  
2. Dryer heat too high in laundry process.  
**NOTE:** As with all polymer based transfer papers, a small degree of cracking may be expected, especially on knits with a prominent ribbing. | 1. Review application procedure and tech sheet. Check heat seal equipment for accuracy.  
**THIS PRODUCT IS NOT FOR USE WITH HAND IRONS.**  
2. Review tech sheet for laundering instructions. |

All technical information and recommendations are based on tests we believe to be reliable. However, we cannot guarantee performance for conditions not under manufacturer’s control. Before using, please determine the suitability of product for its intended use. The user assumes all risk and liability whatsoever in connection with the use of this product. Seller’s and manufacturer’s only obligation shall be to replace such quantity of the product proved to be defective by manufacturer.